

Social Media Public Use Policy

We welcome member and non-member participation as a means of sharing experiences, suggesting improvements, and contributing to conversations. We have established terms of use regarding our social media sites, including Facebook, Twitter, LinkedIn, and Instagram.

To ensure exchanges that are productive, informative, respectful of diverse viewpoints, and lawful, we will review all comments. We will not allow the posting of comments that are or include:

Off Topic

We will exclude comments not related to the subject of conversation. If you have an idea for a subject, would like to provide feedback, or would like a Cutting Edge Federal Credit Union employee to follow up with you, you may contact us directly by calling, emailing, or following the "Contact Us" link at cuttingedgefcu.org.

Spam

Comments focused on selling a product or service, or comments posted for a purpose of driving traffic to a particular website for personal, political, or monetary gain will be excluded.

Personal Attacks

If you disagree with the content, we would like to hear from you but ask that you refrain from personal attacks or being disrespectful to others. Malicious intent and/or participation not in the spirit of civil conversation will be excluded or deleted.

Illegal

Posts must not violate laws that govern use of copyrights, trade secrets, etc.

Offensive Language

Comments including, but not limited to, profane or provocative language will be excluded. Comments that contain threatening, hateful, offensive, derogatory, obscene, or sexually explicit language will not be tolerated.

Private or Confidential Information

Please do not provide any of your or someone else's specific account details or other personal information when posting comments. If you have immediate service needs, please contact a Financial Service Specialist toll free at (866) 653-4392, by emailing services@cuttingedgefcu.org, by completing the "Contact Us" form at cuttingedgefcu.org, or by visiting your local branch.

All comments are reviewed by Cutting Edge Federal Credit Union on our social media sites, including Facebook, Twitter, LinkedIn, and Instagram. Comments are monitored, but not controlled by Cutting Edge. At our sole discretion, Cutting Edge Federal Credit Union reserves the right to deny the posting of any comment we deem inappropriate.

Cutting Edge Federal Credit Union does not endorse any comments made by its employees, unless they are an authorized representative of the Credit Union. Cutting Edge does not validate assertions or forward-looking statements in the comments. All statements and viewpoints expressed in the comments are strictly those of the commenter alone, and do not constitute an official position of Cutting Edge, unless they are posted by the original author who is an authorized representative of the credit union, or by a subject matter expert responding on behalf of that authorized representative.

Cutting Edge Federal Credit Union Employees

When participating in online communities, do not misrepresent yourself. Whether you are at home or in the office, working for Cutting Edge is a material fact that may influence content, and community members have a right to know you work for Cutting Edge. When commenting on the Credit Union, unless you are authorized to speak on behalf of Cutting Edge, you must state that the views expressed are your own. If we feel the nature of your comment is confidential, shares information not generally available, or recommends an action which could adversely affect our members, we reserve the right not to post or remove your comment on our social media site. Thank you for helping maintain the integrity of our community by disclosing your employment relationship.

Cutting Edge Federal Credit Union reserves the right to change these guidelines at any time at its sole discretion.